

## Public Document Pack

<b>MEETING:</b>	Penistone Area Council
<b>DATE:</b>	Thursday, 22 July 2021
<b>TIME:</b>	10.00 am
<b>VENUE:</b>	Reception Room and Room 2, Barnsley Town Hall

### SUPPLEMENTARY AGENDA

7 Interim Performance Report - Presentation (Pac.22.07.2021/7) *(Pages 3 - 14)*

To: Chair and Members of Penistone Area Council:-

Councillors Barnard (Chair), Greenhough, Hand-Davis, Kitching, Lowe-Flello and Wilson

Area Council Support Officers:

Matt Bell, Penistone Area Council Senior Management Link Officer  
Elaine Equeall, Penistone Area Council Manager  
Rachel Payling, Head of Service, Stronger Communities  
Peter Mirfin, Council Governance Officer  
Cath Bedford, Public Health Principal - Communities

Please contact Peter Mirfin on email [governance@barnsley.gov.uk](mailto:governance@barnsley.gov.uk)

Thursday, 22<sup>nd</sup> July, 2021

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**Penistone** Area Council  
Penistone East, Penistone West



# Interim Performance updates

April – June 2021

*Full Q1 report to PAC 30<sup>th</sup> September 2021*

**PAC July 22nd 2021**

**#KeepingBarnsleyMoving**



**BARNSLEY**  
Metropolitan Borough Council

# Current Penistone Area Council Priorities & Commissioning Intentions

**HELPING PEOPLE**

To connect better

*ENVIRONMENT*

**HEALTH & WELL BEING**

**SUPPORT**

FOR YOUNG PEOPLE

**THE LOCAL ECONOMY**

Including Tourism

## Contracts and commissions supporting priorities

## Contract end date

Supporting Vulnerable and Isolated Older people grant funded projects

December 2021

Clean Green and Tidy commissioned service

April 2022 (yr2)  
(+1 option)

DIAL information and Advice service

Supporting Vulnerable and isolated older people grant funded projects

January 2023  
Dec 2021

Working Together Grant – Supporting Young People Fund in development

July 2022

CAB debt advice service

Area Council support to the Principal Towns programme

September 2021  
(+6 month extension)

Ongoing

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Metropolitan Borough Council

# Current Performance contract outcomes as at Quarter 4 (Jan-March 2021) and final year total 2020/21

## ENVIRONMENT

Outcome indicator	Achieved this quarter	Achieved this year	Achieved to date
No of clean & tidy activities which involve businesses	4	14	<b>148</b>
No. of young people making a positive contribution to the design/ maintenance of their local environment	2	2	<b>607</b>
No of people who feel they have the opportunity to influence the design and maintenance of their local environment	19	22	<b>319</b>

## SUPPORT FOR YOUNG PEOPLE

Outcome indicator	Achieved this quarter	Achieved this year	Achieved to date
No. of apprentice and placements created and recruited to	0	1	<b>3</b>
Number of people taking up work experience placements	0	0	<b>31</b>
No of Young people engaged in volunteering	13	13	<b>674</b>
No of activities which involve young people under the age of 18	2	2	<b>230</b>



# Quarterly performance contract outcomes summary

## HELPING PEOPLE

To connect better

Outcome indicator	Achieved this quarter	Achieved this year	Achieved to date
No. of community groups supported	41	86	597
No. of new community groups supported	1	3	57
Community car scheme journeys	0	4	854

## HEALTH & WELL BEING

Outcome indicator	Achieved this quarter	Achieved this year	Achieved to date
No of adult volunteers engaged	33	138	2543
No. of new volunteers	22	40	815
No. of residents and young people receiving advice and support	191	761	1788
No of residents referred to health and advice	23	76	93

# Quarterly performance contract outcomes summary

## THE LOCAL ECONOMY Including Tourism

Outcome indicator	Achieved this quarter	Achieved this year	Achieved to date
No. of FTE jobs created and recruited to	0	3	22.5
Local spend (average across all contracts)	95%	95%	95.4%
Volunteer hours contributed (£ value)	£1918.42	£13,668.52	£298,724.49
No. of volunteer opportunities created	55	150	1467
No. people achieving a qualification / accreditation	0	0	152
No. of people receiving training	37	52	1013

- All PAC funded contracts were impacted by the effects of the pandemic and have been flexed in terms of recording and measuring of outcomes in 2020/21 financial year
- Innovative approaches to delivery have continued such as on-line , social media , and telephone contacts with service users and volunteers
- Contract monitoring process has been used to identify future potential need and work out priorities for future funding



# Penistone Area Council Contract

## Age UK Supporting Vulnerable and Isolated Older People

Due to the impacts of the pandemic and the need to provide continuity of service to older vulnerable people in the Penistone area, two short term extensions have been granted to these contracts; one to the end of June 2021 and a further one to the end of December 2021. Delivery has been adapted to deal with effects of the pandemic but has still achieved significant outcomes.

### Highlights so far during the quarter one period.

- Volunteers continue to play a significant part in this contract , 2 new ones fully trained and operational this quarter and 2 more in progress. 19 existing ones received special thanks during volunteers week in June.
- Meal deliveries and Activities at home have now ceased but will be reviewed. The successful Wortley Golf Club collaboration has sufficient resources to provide a Christmas lunch in early December.
- There has been a big shift to engage more face to face and try and get people out and moving about due to the growing evidence of service users struggling with mobility after a long period of lock down.
- Activities to improve mobility have ranged from encouraging a short walk in the garden/round the block to involvement in the successful Walks for Health at Silkstone on Wednesdays.
- 10 people from Penistone attended the Wentworth Castle Gardens walk launch in late May – with more walks planned there in the future
- Tai Chi classes have been reintroduced to support arthritis and falls prevention, with classes in Penistone and a new programme offered as part of the Health Life group at Pilley.





# Penistone Area Council Contract

## Age UK Supporting Vulnerable and Isolated Older People

- New in-roads being made into some specific areas picked up during lock down such as Church fields estate Thurgoland, Crow Edge and Cawthorne
- Continuing to try and maintain Men In sheds – discussing a re-launch to encourage new members
- Continued restriction on community car scheme – only able to offer essential journey support working within Covid guidelines , will review this as restrictions lift
- Successful links made with Thurlstone Primary School – looking at a letter writing scheme
- Working with U3A to support re-opening groups
- Working on plans to open a Penistone community shop on the high street - still in negotiations with the new owner of the building
- Age Friendly Penistone consultation data starting to inform the Age Friendly Barnsley Action plan. ‘Take a seat’ campaign planning with the area team
- Looking to provide dementia specific activities in partnership with Penistone Leisure ‘Happy Vibes café’ starting in JULY



Thanks very much for the bird cones, I really enjoyed making them and I sit for hours in my conservatory watching the birds tucking in. The bug hotel is lovely too



I think you are wonderful and the meals have been fantastic , thank you very much

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# Penistone Area Council Contracts

## TWIGGS Clean, Green and Tidy service

*Twiggs maintained the service during (and abiding to) the fluctuating restrictions and lockdown rules, flexing where needed to support and add value to core services. The contract has continued to provide a supportive service for community groups and parish maintained areas, finding different ways to work with volunteers within COVID guidelines as well as identifying specific projects across the patch to maintain the appearance of the Penistone area.*

### Highlights so far this quarter ( full outcome reported at PAC 30/09/21)

- ☐ Supported and lead a number of opportunities as part of both volunteers week and Great British Spring Clean some of these included Working on the tank ramp and turntable in Penistone , supporting TPEG at Tankersley and Watermeadows park.
- ☐ Work has continued with supporting the surge in individual litter pickers , providing tools and equipment and a new pack is being developed that individual litter pickers/groups may wish to purchase in the future following successful sponsorship of the tool bank from the Ward Alliance
- ☐ A number of village clean ups have been supported in areas such as Cawthorne and Thurlstone and discussions are taking place with High Hoyland and other areas as restrictions start to ease.
- ☐ Although access to schools has been limited the team have been maintaining contacts through the mini Christmas tree competition working with Hoylandswaine, Silkstone and Cawthorne Primary schools
- ☐ A push is being made again on the incredible edible sites around our area and working with Springvale gardens the team is helping to promote healthy meals using the ingredients found on site.
- ☐ The team have reconnected to do their regular updates via Penistone FM to promote volunteer opportunities
- ☐ The team has supported young people with volunteering schemes as part of Duke of Edinburgh's award and Princes Trust work experience, and a new apprentice has now joined the team
- ☐ A start has been made to link bench restoration to the ' Take a Seat Campaign' as part of Age Friendly Penistone



# Penistone Area Council Contracts DIAL information & advice service

*DIAL continues to provide telephone and on-line advice as well as safe and well checks to clients on their register. Their offer to our area was extended using additional external funds via the Lottery during 2020. PAC Working together grant funds were approved in December 2020 to provide a further two year contract which has now been supplemented by financial hardship monies to enhance their offer in our area.*

General highlights so far this quarter ( full reported outcomes to PAC 30/09/21)

- No face to face contacts as yet , continue to direct clients through phone **line 01226 240273 9 am to 2 pm Monday, Tuesday and Wednesday 1 pm to 5 pm on Thursday** or e-mail [first.contact@dialbarnsley.org.uk](mailto:first.contact@dialbarnsley.org.uk)
- Most people are familiar with how to contact DIAL now and have the advantage of not needing to wait for the Thursday drop in at Penistone Town Hall.
- Penistone clients filtered through Penistone adviser supported by volunteers on the admin and safe and well checks.
- Demand is still steady but numbers contacted is enhanced by the safe and well checks and support with public health guidance.
- Most people still contacting in relation to Personal Independence payments (PIP)
- Outcomes on benefit gains still relatively high.
- Further discussion to take place re service delivery as restrictions end.



# Penistone Area Council Contracts

## CAB debt advice service

CAB continues to provide on-line and telephone contact to clients in the Penistone area. This current contract is funded to end of Sept 2021 with extension from financial hardship funds for a further 6 months to April 2022. Targets have been extended to this contract to reflect the increased uptake in the last year.

General highlight updates so far this quarter:

- ✓ Clients can continue to contact using the phone line 0800 144 8848 or e-mail service , and are filtered through to the Penistone adviser and volunteer support. Many preferring this to the old drop in, in person service offered at Penistone town hall due to anonymity within the community.
- ✓ Video facility available ( only 1 taken this up from Penistone so far)
- ✓ Service has prompted clients to be empowered with some instances where adviser would have previously acted on their behalf
- ✓ Debt recuperation is still slow but expecting an upsurge as things open up. Court cases still have a huge backlog and there is potential for major housing rent arrears ( £7-9K becoming the norm during the pandemic compared to £2k pre pandemic)
- ✓ Volunteers still providing significant contribution to this service via admin support and e-mail advice , training and recruitment is ongoing
- ✓ Contract will need further scrutiny as the pandemic lifts , likely to see an increased demand for advice in relation to debt, employment and housing ( rent arrears)

**Full performance outcomes to PAC 30/09/21**

# Supporting Young People Grant funded projects

*5 projects have been funded from this grant to support Young people in the Penistone area, with an emphasis on providing positive outcomes for mental and physical wellbeing. Grants have been allocated but some projects are yet to start. More details to be provided at PAC 30<sup>th</sup> September 2021 as part of the full quarter one performance report.*

## Projects funded

- ❑ **Ad Astra** – providing gender specific mental wellbeing sessions to pre-16 pupils at Penistone Grammar. Started promoting it via leaflets and with a couple of taster sessions before the end of term. From September will be working Monday and Thursday Lunch Times covering Y7 and Y10 on a Monday and Y8 and Y9 on a Thursday. Peer support model.
- ❑ **Penistone Grammar school** – to provide mental wellbeing sessions with post-16 pupils from September to enhance educational achievement and prevent mental health impacts on later life chances
- ❑ **Penistone Girl Guiding** – supporting young women through positive experiences and activities to enhance self esteem and wellbeing as part of a 'Challenge' Badge and local event
- ❑ **Angel Voices** – community based singing workshops, culminating in community performance events to raise funds for charity . 2 successful workshops delivered at St Johns in Penistone in July third event planned for August.
- ❑ **Penistone Leisure** – Range of physical activities such as Teen Boxing ( very popular so far fully booked for the last 3 weeks), skating and a planned resilience bootcamp for September, also structured activities to support mental health ( volunteers currently in training to run these)
- ❑ **Also for Young people from working together funds Active Minds project Penistone FM** – to train a core group of young people in broadcasting skills who would then engage with other young people to provide their experiences and advise for others via podcasts



# Penistone Area Team Updates

**The Area team continues to support the local community with a focus on recovery from the pandemic this has included:.**

- ✓ Support to local businesses and community venues from our public health funded neighbourhood engagement officer ( Rana) with guidance on safe operating as restrictions started to lift
- ✓ Promotion of our role as part of the recent Area Council Penistone Living inserts
- ✓ Community mapping exercise from Tanya and Stephen to determine the extent of operational community groups in our area and assessment of support needed for future development. A joint exercise is taking place with Age Uk who are also keen to have this intelligence to support their service users.
- ✓ Ongoing funding advice and support to groups .Many groups have shown great resilience and are keen to get up and running again making use of various funding streams including our Ward Alliance grants and Covid resilience funding (further £250K available see [www.barnsley.gov.uk/news/covid-19-funding-available-for-voluntary-and-community-organisations](http://www.barnsley.gov.uk/news/covid-19-funding-available-for-voluntary-and-community-organisations))
- ✓ The team has an intensive period of community engagement planned as part of our local approach to the borough wide Community Listening exercise to understand more about our Penistone Communities, their hopes and aspirations for the future. This is available for residents to support via either an online survey <https://surveys.barnsley.gov.uk/s/ComListen/> or to come and meet the team in person at a range of events in August /early September. (Members are invited to join the team in this exercise please see Elaine for more information. )

## **Other planned work/updates:**

- ✓ Elaine has been contributing to the development of the Barnsley Age Friendly action plan promoting the work of all the area teams that contributes to this agenda. ( Barnsley is becoming one of the leading lights for this nationally) We are supporting this through our consultation work for Age Friendly Penistone provided as part of the commissioned service by Age Uk , and Stephen is helping with the 'Take a Seat Campaign' identifying seating in the Penistone area as part of this.
- ✓ Tanya has been working in partnership with BMBC 0-19 public health nursing team, Penistone Town Council and Penistone Leisure to help establish a pre-loved leisure wear collection point for young people in the Penistone area
- ✓ Rana our Neighbourhood engagement officer has now left to work in Sheffield but our new NEO Mandie Olofinlua joins us in August to provide further public health support post pandemic.